

381

Remote Display True-rms Clamp Meter

Calibration Manual

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Introduction

Warning

Read "Safety Information" before you use the Product.

This manual explains the Calibration Adjustment for the 381 Remote Display True-rms Clamp Meter (the Product). Please see the *381 Users Manual* for usage information. The Product is a handheld, battery-operated Clamp Meter that has a remote-display module and detachable Flexible Current Probe (iFlex).

Contact Fluke

To contact Fluke, call one of the following telephone numbers:



Safety Information

A **Warning** identifies conditions and actions that pose hazard(s) to the user. A **Caution** identifies conditions and procedures that could cause Meter damage, equipment under test damage, or permanent loss of data.

Symbols used on the Product and in this manual are explained in Table 1.

Warning

To prevent possible electrical shock, fire, or personal injury:

- Use the Product only as specified, or the protection supplied by the Product can be compromised.
- Examine the case before you use the Product. Look for cracks or missing plastic. Carefully look at the insulation around the terminals.
- Do not measure current while the test leads are in the input jacks.
- The battery door must be closed and locked before you operate the Product.
- Remove all probes, test leads, and accessories before the battery door is opened.
- Do not use test leads if they are damaged. Examine the test leads for damaged insulation, exposed metal, or if the wear indicator shows. Check test lead continuity.
- Do not use the Product if it operates incorrectly.
- Do not use the Product around explosive gas, vapor, or in damp or wet environments.
- Use only type AAA batteries, properly installed in the Product case, to power the Product.
- Hold the Product behind the tactile barrier. See Figure 1.
- Replace the batteries when the low battery indicator (meter  or remote ) shows to prevent incorrect measurements.
- Use only specified replacement parts.
- Have an approved technician repair the product.
- Do not touch voltages >30 V ac rms, 42 V ac peak, or 60 V dc.
- Do not apply more than the rated voltage, between the terminals or between each terminal and earth ground.
- Keep fingers behind the finger guards on the probes.
- Connect the common test lead before the live test lead and remove the live test lead before the common test lead.
- Do not work alone.

- Use caution around bare conductors or bus bars. To prevent electrical shock, do not touch the conductor.
- Comply with local and national safety codes. Use personal protective equipment (approved rubber gloves, face protection, and flame-resistant clothes) to prevent shock and arc blast injury where hazardous live conductors are exposed.
- Disconnect power and discharge all high-voltage capacitors before you measure resistance or continuity.
- Do not measure ac/dc current in circuits carrying more than 600 V or 200 A with the Product Jaw.
- Do not operate the product with covers removed or the case open. Hazardous voltage exposure is possible.
- When white wear indicator insulation shows through the clamp cable jacket, replace the clamp cable.
- When batteries are changed, ensure that the calibration seal in the battery compartment is not damaged. If damaged, the Product may not be safe for use. Return the Product to Fluke for replacement of the seal.
- Do not exceed the Measurement Category (CAT) rating of the lowest rated individual component of a product, probe, or accessory.
- Do not measure ac current in circuits carrying more than 1000 V or 2500 A with the iFlex.
- Do not apply the iFlex around or remove from HAZARDOUS LIVE conductors.
- Take special care during fitting and removal of the iFlex. De-energize the installation under test or wear suitable protective clothing.

⚠ Caution

To prevent possible damage to the product or to equipment under test:

- Use the correct terminals, function, and range for measurements.
- Clean the case and accessories with a damp cloth and mild detergent only. Do not use abrasives or solvents.

Table 1. Symbols

Symbol	Meaning	Symbol	Meaning
	AC (Alternating Current)		Earth ground
	DC (Direct Current)		AC and dc current.
	Hazardous voltage		Conforms to European Union directives.
	Risk of Danger. Important information. See Manual.		Conforms to relevant North American Safety Standards.
	Battery. Low battery when shown.		Double insulated
CAT III	IEC Measurement Category III CAT III equipment has protection against transients in equipment in fixed-equipment installations, such as distribution panels, feeders and short branch circuits, and lighting systems in large buildings.	CAT IV	IEC Measurement Category IV CAT IV equipment has protection against transients from the primary supply level, such as an electricity Meter or an overhead or underground utility service.
	Examined and licensed by TÜV Product Services.		Conforms to relevant Australian standards.
	Do not apply to or remove from HAZARDOUS LIVE conductors.		Application around and removal from HAZARDOUS LIVE conductors is permitted.
	Do not dispose of this product as unsorted municipal waste. Go to Fluke's website for recycling information.		

Note

The Measurement Category (CAT) and voltage rating of any combination of test probe, test probe accessory, current clamp accessory, and the Meter is the LOWEST rating of any individual component.

The Meter

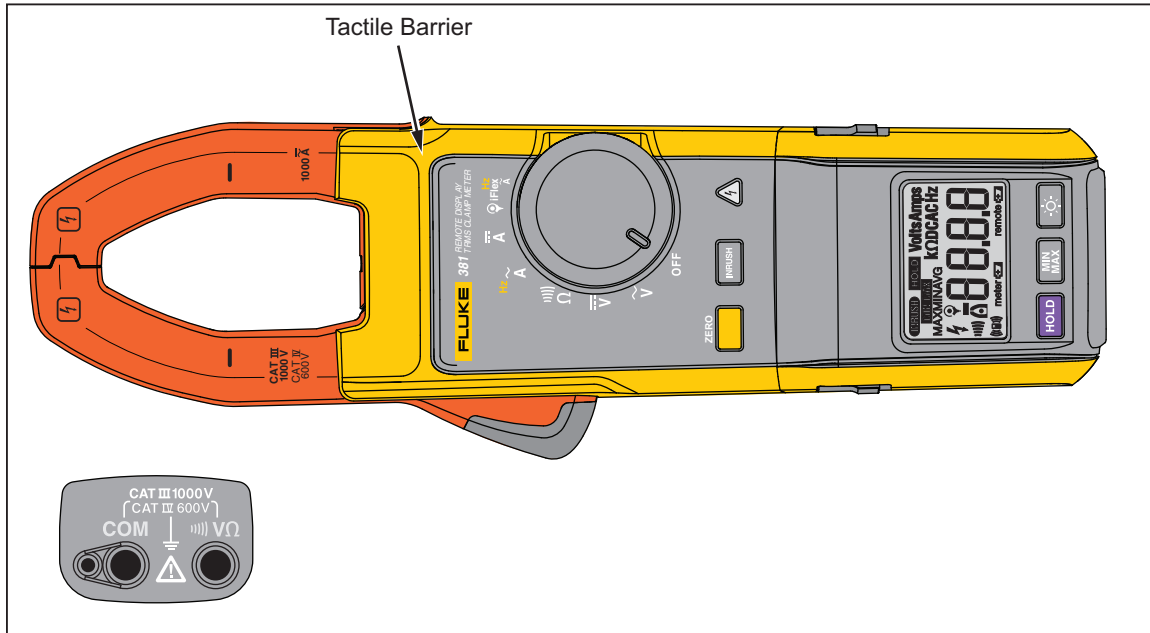


Figure 1. The Meter

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Specifications

Electrical Specifications

AC Current Via Jaw

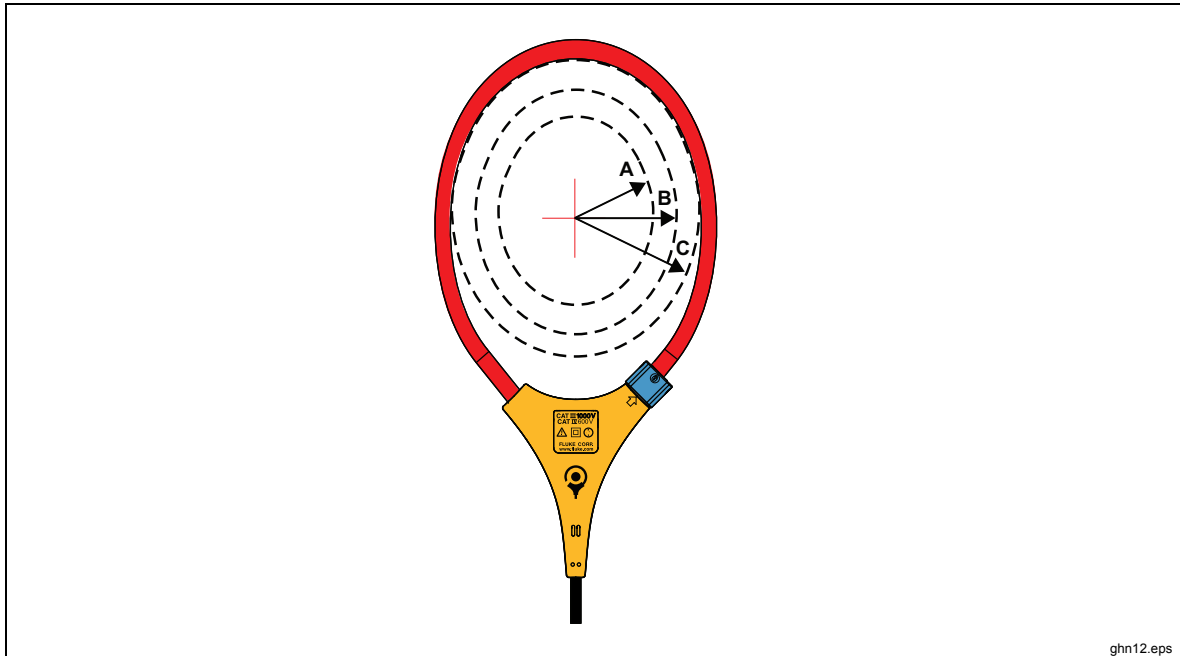
Range	999.9 A
Resolution	0.1 A
Accuracy	2 % ± 5 digits (10-100 Hz)
	5 % ± 5 digits (100-500 Hz)
Crest Factor (50/60 Hz)	3 @ 500 A
	2.5 @ 600 A
	1.42 @ 1000 A
	Add 2 % for C.F. > 2

AC Current via iFlex

Range	999.9 A / 2500 A (45 Hz – 500 Hz)
Resolution	0.1 A / 1 A
Accuracy	3 % ± 5 digits
Crest Factor (50/60Hz)	3.0 at 1100 A
	2.5 at 1400 A
	1.42 at 2500 A
	Add 2 % for C.F. > 2

Position Sensitivity

Figure 2 shows the position sensitivity of the iFlex.



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Distance from Optimum	i2500-10 Flex	i2500-18 Flex	Error
A	0.5 in (12.7 mm)	1.4 in (35.6 mm)	± 0.5 %
B	0.8 in (20.3 mm)	2.0 in (50.8 mm)	± 1.0 %
C	1.4 in (35.6 mm)	2.5 in (63.5 mm)	± 2.0 %

Measurement uncertainty assumes centralized primary conductor at optimum position, no external electrical or magnetic field, and within operating temperature range.

Figure 2. Position Sensitivity

DC Current

Range 999.9 A
 Resolution 0.1 A
 Accuracy 2 % ± 5 digits

AC Voltage

Range 600 V / 1000 V
 Resolution 0.1 V / 1 V
 Accuracy 1.5 % ± 5 digits (20 to 500 Hz)

DC Voltage

Range 600.0 V / 1000 V
 Resolution 0.1 V / 1 V
 Accuracy 1 % ± 5 digits

Frequency – Via Jaw

Range 5.0 to 500.0 Hz
 Resolution 0.1 Hz
 Accuracy 0.5 % ± 5 digits

Required Equipment

The equipment listed in Table 2 is required for performance tests and calibration adjustment.

Table 2. Required Equipment

Equipment	Required Characteristics	Recommended Model
Calibrator	4.5-digit resolution	Fluke 552xA Calibrator
Wired coil	50 turns	5500A/COIL
Test Probe for iFlex	2 mm to 4 mm Slim reach probe	TP2, PN650892
Test Lead	Test Lead w/retractable sheath	6358, PN1903307

Performance Tests

⚠️⚠️ Warning

To prevent possible electrical shock, fire, or personal injury, do not perform the performance test procedures unless the Product is fully assembled.

The following performance tests verify the complete operation of the Product and check the accuracy of each function against the specifications of the Product. See Table 3. If the Product fails any part of the test, calibration adjustment and/or repair is indicated. See “Calibration Adjustment”. Table 3 shows the Performance tests for the product. Table 4 shows the Performance tests for the iFlex. Figures 3 and 4 show the performance test connections for ac amps and dc amps. Figure 5 shows the performance test connections for ac volts, dc volts, and frequency.

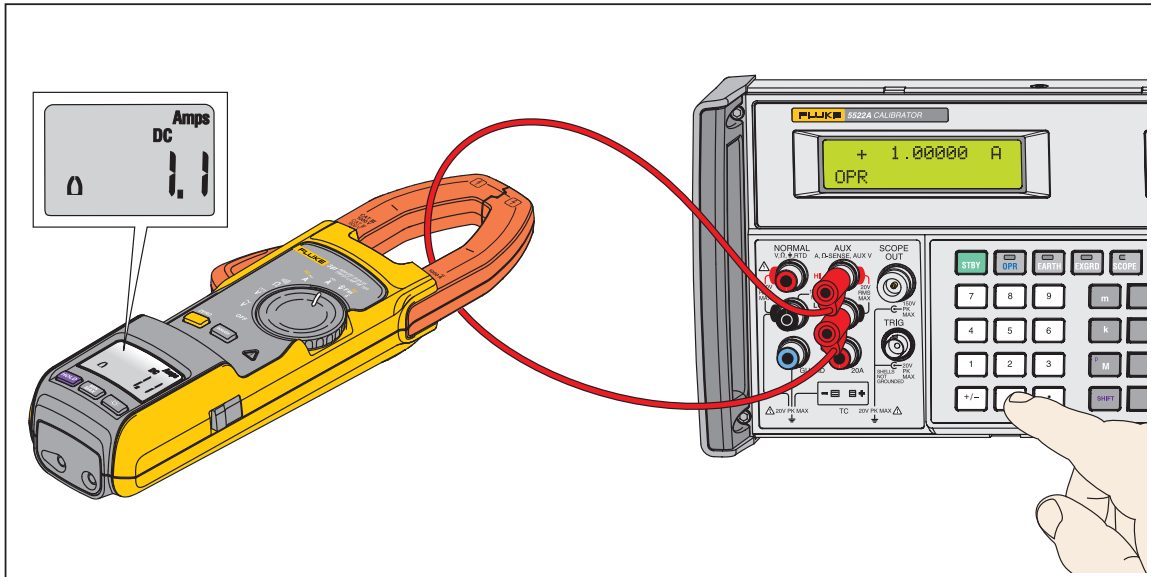


Figure 3. Performance Test Connections for AC Amps and DC Amps

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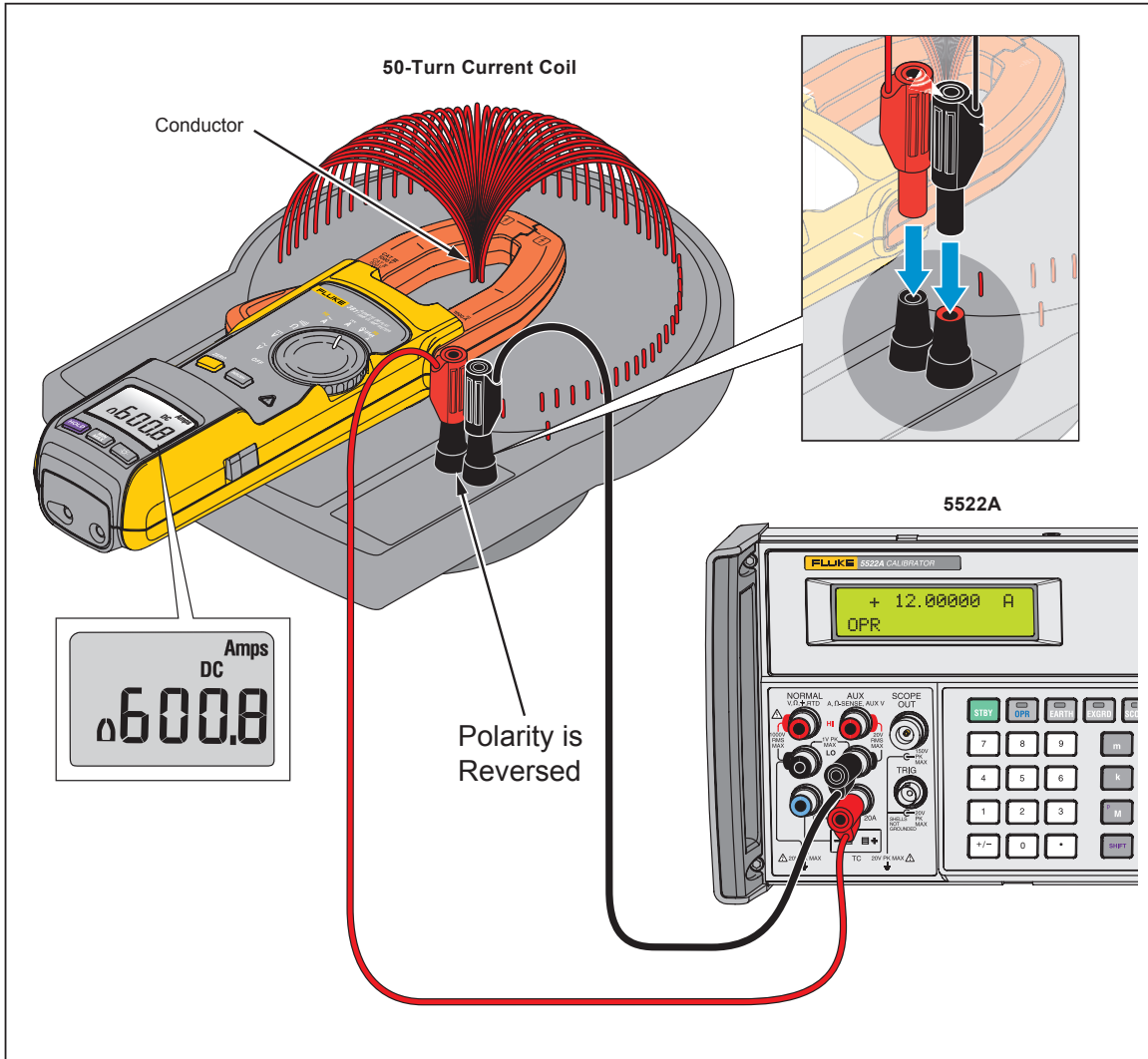


Figure 4. Performance Test Connections for AC Amps, DC Amps, and Frequency

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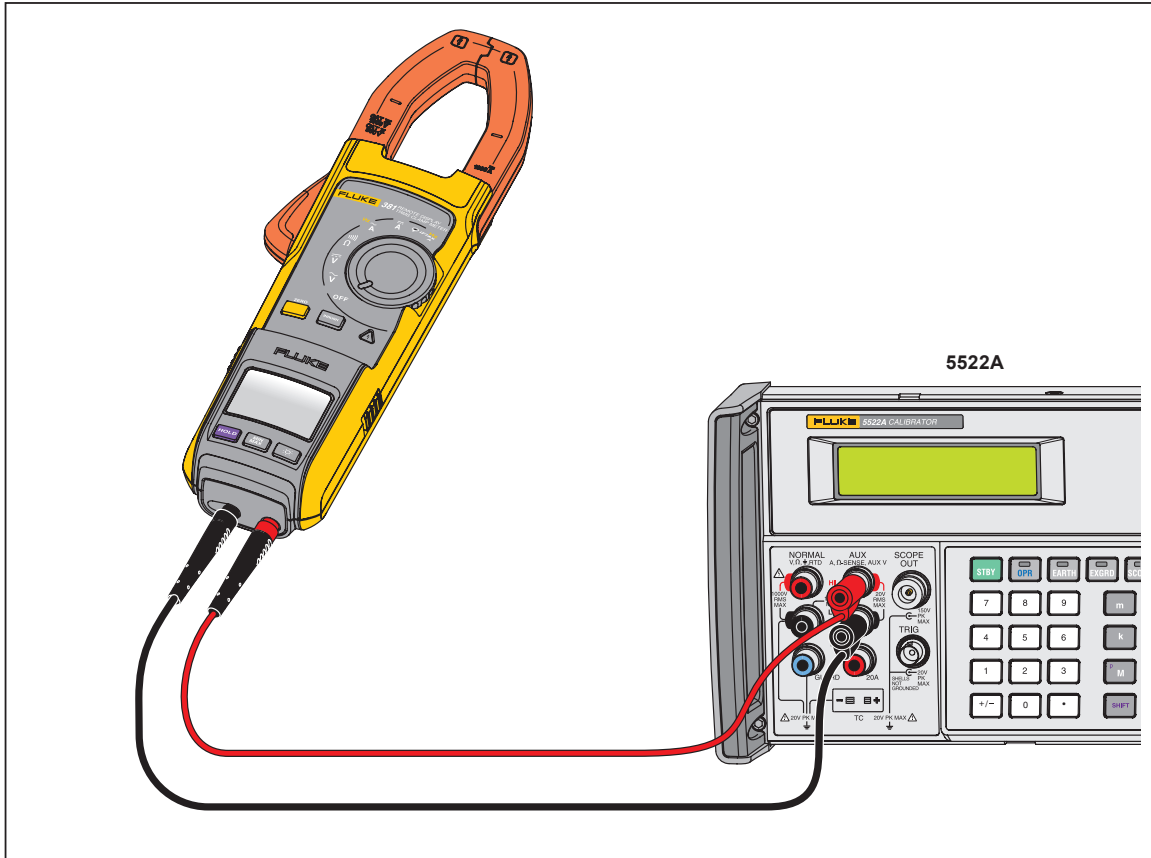


Figure 5. Performance Test Connections for AC Voltage, DC Voltage, and Frequency

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Table 3. Performance Tests




Test (Switch Position)	Nominal	Calibrator Output Value	UUT Meter Reading Limits	
			Low	High
 AC Volts	20 V	20 V, 20 Hz	19.2	20.8
	10 V	10 V, 50 Hz	9.4	10.7
	600 V	600 V, 50Hz	590.5	609.5
	1000 V	1000 V, 50Hz	980	1020
	10 V	10 V, 500 Hz	9.4	10.7
	600 V	600 V, 500 Hz	590.5	609.5
	1000 V	1000 V, 500 Hz	980	1020
 DC Volts	-1000 V	-1000 V	-1015	-985
	-600 V	-600 V	-606.5	-593.5
	-10 V	-10 V	-10.6	-9.4
	10 V	10 V	9.4	10.6
	600 V	600 V	593.5	606.5
	1000 V	1000 V	985	1015
 Ohms	0 Ω	0 Ω	-0.5	0.5
	10 Ω	10 Ω	9.4	10.6
	100 Ω	100 Ω	98.5	101.5
	590 Ω	590 Ω	583.6	596.4
	1000 Ω	1000 Ω	985	1015
	3000 Ω	3000 Ω	2965	3035
	6000 Ω	6000 Ω	5935	6065
	10 kΩ	10 kΩ	9.85	10.15
	30 kΩ	30 kΩ	29.65	30.35
	60 kΩ	60 kΩ	59.35	60.65

Table 3. Performance Tests (cont.)

Test (Switch Position)	Nominal	Calibrator Output Value	UUT Meter Reading Limits	
			Low	High
$\text{Hz} \sim$ A AC Amps (with 50- Turn Coil)	10 A	0.2 A, 50 Hz	9.3	10.7
	100 A	2 A, 50 Hz	97.5	102.5
	600 A	12 A, 50 Hz	587.5	612.5
	900 A	18 A, 50 Hz	881.5	918.5
	975 A	19.5 A, 50 Hz	955.0	995.0
	10 A	0.2 A, 440 Hz	9.0	11.0
$\overline{\text{A}}$ DC Amps (with 50- Turn Coil)	-975 A	-19.5 A	-995.0	-955.0
	-600 A	-12 A	-612.5	-587.5
	-100 A	-2 A,	-102.5	-97.5
	-10 A	-0.2 A	-10.7	-9.3
	0 A	0 A ^[1]	-0.5	0.5
	10 A	0.2 A	9.3	10.7
	100 A	2 A	97.5	102.5
	600 A	12 A	587.5	612.5
	900 A	18 A	881.5	918.5
	975 A	19.5 A	955.0	995.0
$\text{Hz} \sim$ A Frequency (with 50- Turn Coil)	50 Hz	0.1 A, 50 Hz	49.3	50.8

[1] The 0 A dc test must be performed with a single wire connected from 552XA AUX HI to AUX LO and the 381 clamped around the wire.

Performance tests for the iFlex are in Table 4. Connect the 5520A A ac output to the 50-turn coil. Figures 6 and 7 show the performance test connections for the iFlex. For the iFlex simulated tests you need the leads and probes listed in the required equipment list. They are used to connect the calibrator output to the iFlex input. Calibrator Output HI goes to the iFlex 2 mm jack (on the far left) and the Calibrator Output LO goes to the black COM jack. See the notes in Table 4.

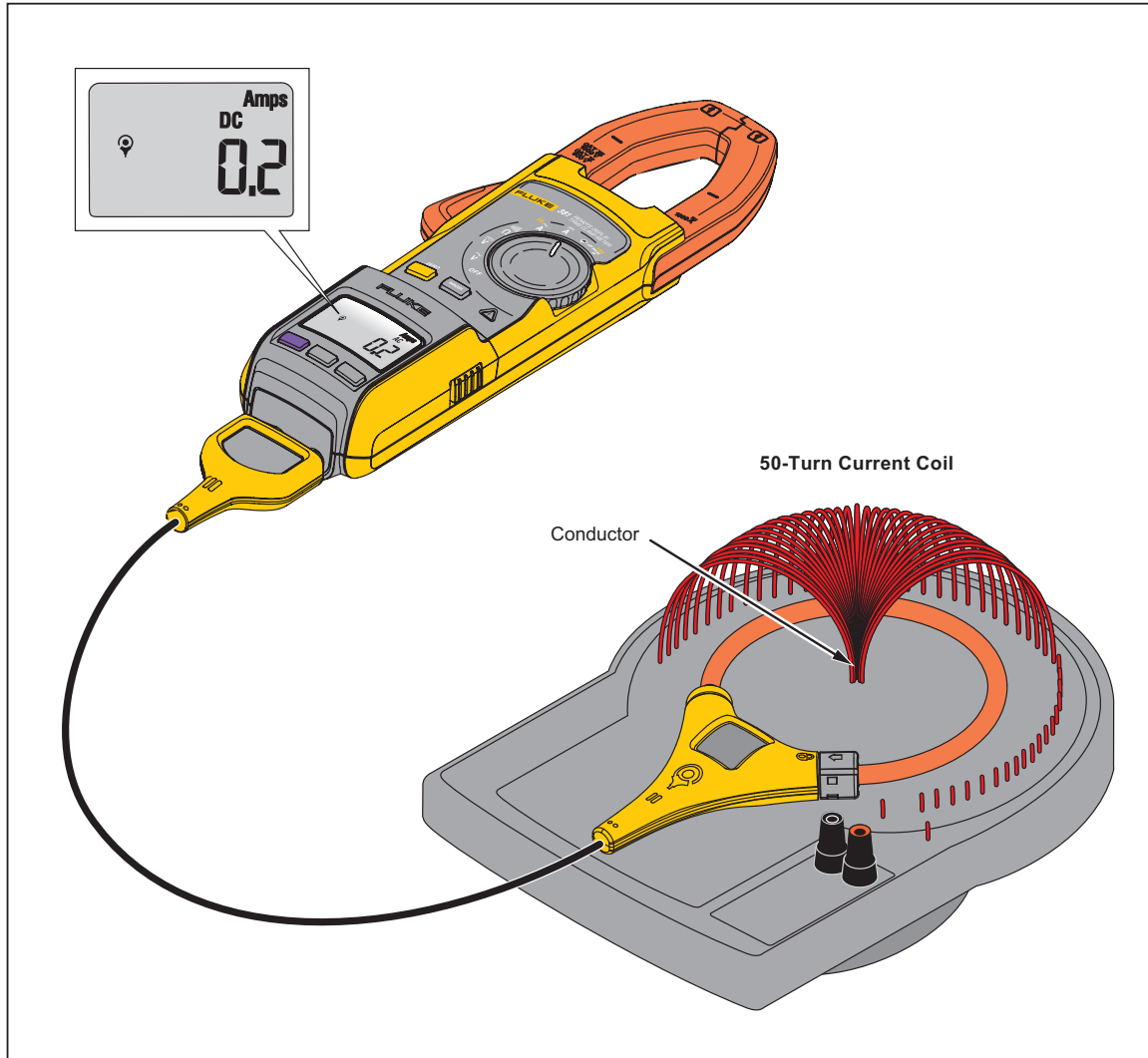


Figure 6. Performance Test Connections for the iFlex

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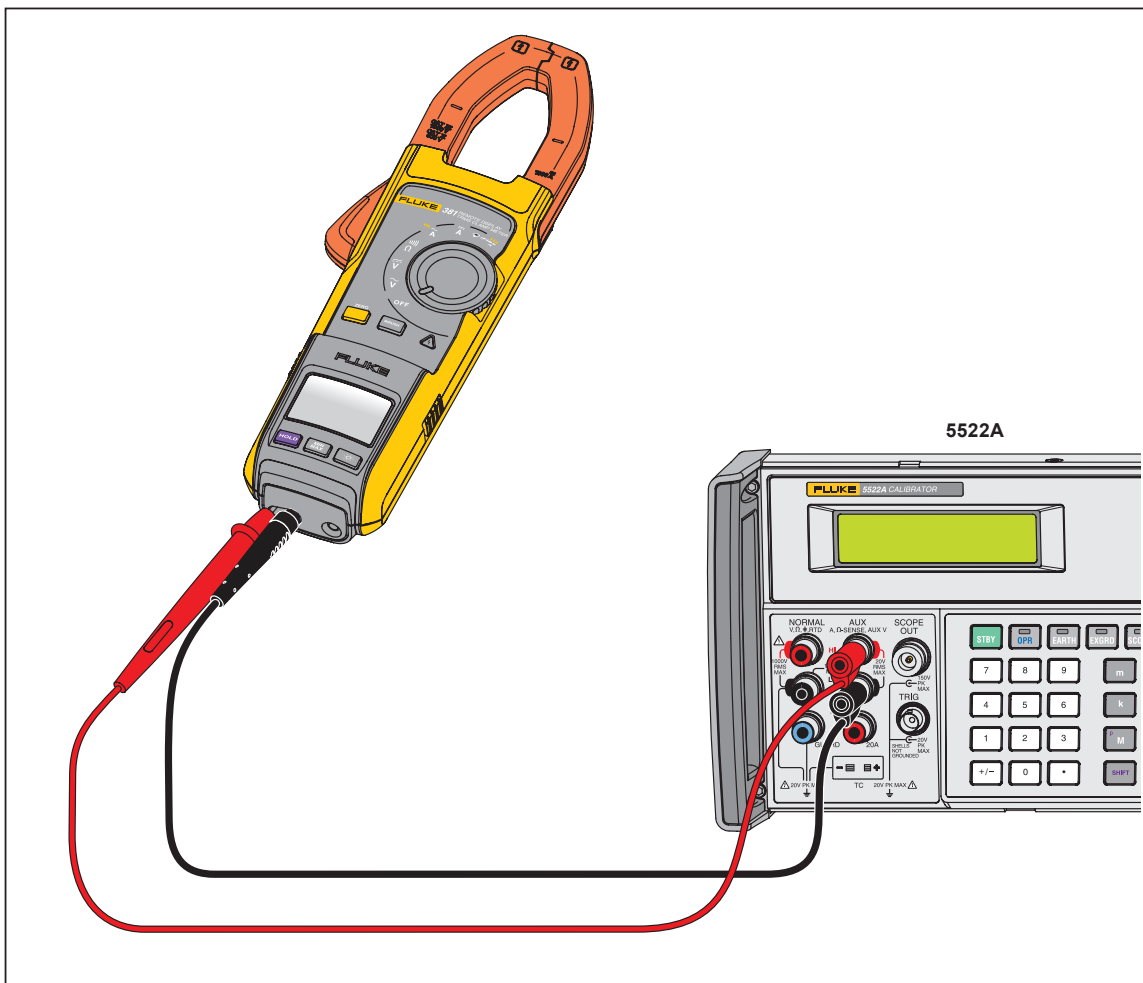


Figure 7. Current Test Simulated with Voltage

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Table 4. iFlex Performance Tests

Test (Switch Position)	Nominal	Calibrator Output Value	UUT Meter Reading Limits	
			Low	High
AAC/R-coil	10 A	0.2 A, 50 Hz ^[1]	9.2	10.8
	600 A	12 A, 50 Hz ^[1]	581.5	618.5
	995 A	19.9 A, 50 Hz ^[1]	964.6	1025.4
	2500 A	75 mV, 50 Hz ^[2]	2420	2580
	10 A	0.2 A, 500 Hz ^[1]	9.2	10.8
	2500 A	750 mV, 500 Hz ^[2]	2420	2580
Freq./R-coil	50 Hz	50 Hz, 0.4 A ^[1]	49.3	50.8

[1] Connect the 552XA AAC output to the 50-turn coil. Connect the iFlex coil from the 381 to the 50-Turn Coil. See connections in Figure 6.

[2] Simulated by voltage. Connect the 552XA VAC output to the 381. See the connection in Figure 7.

Calibration Adjustment

Calibration Password Operation Procedure

A password is required to access the Calibration adjustment section of the Product. This section explains how this functionality works. To enter a password:

1. Push **HOLD** and turn the rotary switch to $\text{Hz} \sim \text{A}$. The display shows “**CAL**”.
2. Push **INRUSH** to enter the password entry mode. The display shows “**????**”.
3. Enter the 4-digit password. For this step, the keys are mapped to the corresponding digits:

HOLD - 1

**MIN
MAX** - 2

☉ - 3

ZERO
[] - 4

INRUSH - 5

- If you enter an incorrect password, push **ZERO** or **INRUSH**. The display shows “**????**” and you can re-enter the password.
 - If you enter the correct password, push **INRUSH** to continue calibration (step 5) or push **ZERO** to change the password. See Change the Password.
4. Push **INRUSH** to enter calibration mode.
 5. Once the Product has entered calibration mode, push **MIN
MAX** to show the calibration step number. Push **HOLD** to confirm a calibration value.

Change the Password


To change the password:

1. The display shows “----“.
2. Enter the 4-digit password. For this step, the keys are mapped to the corresponding digits:

 - 1


 - 2

 - 3

 - 4

 - 5


After all 4 digits are entered, the leading “-“ icon appears on the display.

3. Push  to store the new password.
4. After the new password is entered, the Product reboots and the display briefly shows “F381” and then changes to the current selected function.

At any step during this procedure, turning rotary switch to OFF terminates the Calibration Password mode.




Two Special Passwords

The Default Password is **1234**. It is used when the Product shows “**CAL ERR**”, which means that the calibration parameter is corrupted. Entering the default password takes you to the calibration mode. After the Product is calibrated, “**CAL ERR**” disappears.

The Master Password is **4132**. If the password is forgotten, you can enter the Master Password after “**????**” shows on the display. Then push  and the password is restored to the Default Password: **1234**. The Master Password is protected, and you cannot change the Calibration Password to this combination.

Adjustment Procedure

The Product features a closed-case calibration procedure. To adjust Product calibration:

1. Turn the Product ON.
2. Push  while turning the Rotary Switch to $\text{Hz} \sim \text{A}$.
3. Push .
4. Enter the Calibration Password.
5. Push  again to enter calibration mode.

6. Turn the Rotary Switch to the function you wish to calibrate. If you wish to adjust Jaw balance, see Balance Adjustment.
7. Push .
8. See Table 5 and apply the required inputs.
9. Push to confirm the value and move the next calibration point.
10. When you are finished with the calibration adjustment, push and then push to confirm the change.

If you enter the calibration mode but do not wish to save the data, simply turn the Product OFF.

Balance Adjustment







1. Push to enter the balance calibration mode. The display shows “**up**”.
2. Place the upper part of the jaw close to coil.
3. Wait for the reading to settle.
4. Push to record the reading. The display shows “**don**”.
5. Place the lower part of jaw close to coil.
6. Wait for the reading to settle.
7. Push to record the reading.
8. Repeat these steps, until the display shows “**End**”.

Note

*It can take multiple cycles before the display shows “**End**”.*

9. Push to exit balance adjustment.

Table 5. Adjustment Procedure

Test (Switch Position)	Product LCD Reading	Action
 DC Volts	C-01	0 V dc
	C-02	1000 V dc
 AC Volts	C-03	600 V, 60 Hz
	C-04	600 V, 150 Hz
	C-05	600 V, 250 Hz
	C-06	600 V, 350 Hz
	C-07	600 V, 440 Hz
 Ohms	C-08	10 Ω
	C-09	400 Ω
	C-10	1 k Ω
	C-11	6 k Ω
	C-12	10 k Ω
	C-13	25 k Ω
	C-14	45 k Ω
 AC Amps With 50-turn Coil	C-16	BALANCE (3 A, 60 Hz JAW A ac)
	C-17	TEMPERATURE (Note: There is no input required.)
	C-18	12 A, 60 Hz JAW A ac
	C-19	3 A, 60 Hz JAW A ac
	C-20	3 A, 150 Hz JAW A ac
	C-21	3 A, 250 Hz JAW A ac
	C-22	3 A, 350 Hz JAW A ac
 DC Amps With 50-turn Coil	C-24	0 A JAW A dc (Note: The 0 A dc Calibration (C-24) must be performed with a single wire connected from 552XA AUX HI to AUX LO and UUT clamped around the wire.)
	C-25	12 A ,JAW A dc
 iFlex Current Probe	C-26	21.6 mV, 60 Hz; Simulates 600 A, 60 Hz A ac
	C-27	5.4 mV, 150 Hz; Simulates 150 A, 150 Hz A ac
	C-28	13.5 mV, 150 Hz; Simulates 150 A, 150 Hz A ac
	C-29	22.5 mV, 250 Hz; Simulates 150 A, 250 Hz A ac
	C-30	31.5 mV, 350 Hz Simulates 150 A, 350 Hz A ac
	C-31	39.69 mV, 440 Hz; Simulates 150 A, 440 Hz A ac

Maintenance

Clean the Product


Caution

To prevent possible damage to the Product or to equipment under test, do not use abrasive cleaners. They will damage the case.

To clean the Product, use a cloth with a mild cleaning solution.

Battery Replacement

Warning

To prevent possible explosion, fire, or personal injury, Replace the batteries when the low battery indicator (meter  or remote ) shows to prevent incorrect measurements.

Caution

To prevent possible damage to the Product or to equipment under test:

- Remove batteries to prevent battery leakage and damage to the Product if it is not used for an extended period.
- Be sure that the battery polarity is correct to prevent battery leakage.

To change the batteries, see Figure 8:

1. Make sure the Product is OFF.
2. Turn the Product over to access the battery compartment door screw.
3. Use a flat-head screwdriver to loosen the battery compartment door screw and lift off the battery compartment door.
4. Replace the three AA batteries.
5. Reattach the battery compartment door.
6. Tighten the battery compartment door screw.

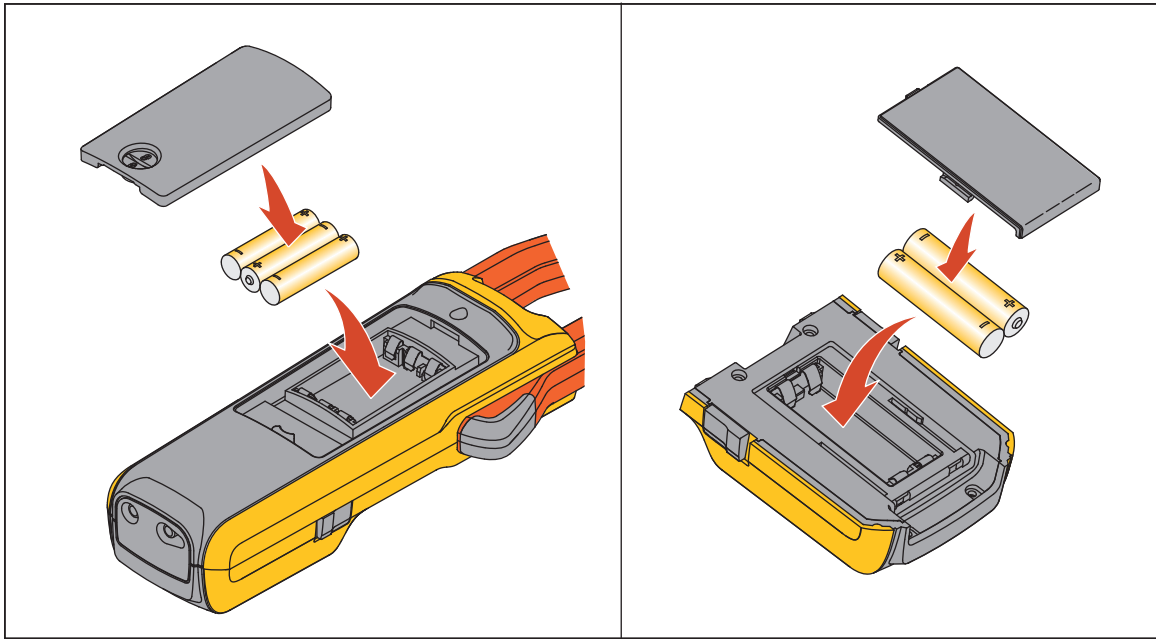


Figure 8. Changing the Batteries

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User Replaceable Parts

User replaceable parts are listed in Table 6.

Table 6. User Replaceable Parts

Fluke Part Number	Description	Qty
2838018	Battery, AAA 1.5V	5
3625529	Battery Door - Display Module	1
3766406	Battery Door - Main Base	1
3766445	Remote Display	1
3752973	Soft Case	1
3538357	Users Manual	1
3782019	TL175 test leads	1
3798105	Fluke I2500-18 Rogowski coil	1
1670641	Alligator, 2 mm jack, red boot	1
1670652	Alligator, 2 mm jack, black boot	1